



## INSURANCE CLAIMS COLLEGE

Florida insurance adjusters and claims professionals are invited to attend the Insurance Claims College being sponsored by the law firm Boyd & Jenerette, P.A.

**When: Thursday, May 19, 2016**  
**Where: Hilton St. Petersburg Carillon Park**  
**950 Lake Carillon Drive, St. Petersburg, FL 33716**  
**Time: 8:00 am - 4:00 pm**

Attendees will earn six Continuing Education (CE) credits consistent with Florida Division of Insurance requirements, including one ethics credit.

There is no charge for insurance industry professionals.  
RSVP to Benjamin Holmes | (904) 353-6241, Ext. 262 | bholmes@boydjen.com.

## ABOUT BOYD & JENERETTE, P.A.

Boyd & Jenerette, P.A. is a Florida-based law firm that works to help insurance carriers, their insureds, and self-insured entities manage risk and reduce exposure through training, counsel and an aggressive, cost effective defense litigation strategy. The firm practices in the following areas:

- Alternate Dispute Resolution
- Appeals
- Business Law
- Construction
- Employment
- General Litigation
- Insurance Coverage & Bad Faith
- Insurance Defense
- Immigration
- Longshore & Maritime
- Mass Tort
- Premises Liability
- Products Liability
- Professional Liability
- Trucking & Transportation
- Workers' Compensation

Boyd & Jenerette, P.A. is AV® Preeminent Peer Review Rated by Martindale-Hubbell for 2016. The firm is also recognized by *U.S. News & World Report* and Best Lawyers® in the 2016 "Best Law Firms" list.

Boyd & Jenerette, P.A. | 201 North Hogan Street, Suite 400 | Jacksonville, FL 32202 | Main Office  
**904.353.6241 | [www.boydjen.com](http://www.boydjen.com)**

# Claims College Agenda

## MORNING GENERAL SESSIONS

**9:00 a.m. to 9:50 a.m.**

CE0324B

Adjuster Ethics – 1 Credit

### **Ethical Traps for Adjusters**

A detailed overview of the ethical requirements for adjusters. Learn where ethical issues may arise and how to avoid them.

*Presented by Tom Berger and Kansas Gooden.*

**10:00 a.m. to 10:50 a.m.**

CE0324A

Adjuster Law and Policy – 1 Credit

### **Tricky Legal Issues**

Emerging legal issues surrounding proposals for settlement, statutory caps, setoffs and write downs. Learn how to recognize and combat these issues.

*Presented by Billie Jo Taylor, Bobby Schrader and Randy Dow.*

**11:00 a.m. to 11:50 a.m.**

CE0324A

Adjuster Law & Policy – 1 Credit

### **Motions to Dismiss for Fraud**

Learn about “fraud on the court” and recent court decisions, including ethical implications of such conduct by plaintiff attorneys.

*Presented by Pete Sledzik and Kansas Gooden.*

## AFTERNOON CLAIMS TRACK

**1:00 p.m. to 1:50 p.m.**

CE0324C

Adjuster Optional – 1 Credit

### **Hot Topics in Bad Faith**

Recognizing premature bad faith claims, potential defense counsel liability, discovery issues, and attorney-client and work product privileges.

*Presented by Jane Anderson and Andrew Abramovich.*

**2:00 p.m. to 2:50 p.m.**

CE0324C

Adjuster Optional – 1 Credit

### **Responding to Time Demands**

Common obstacles insurers face in complying with time demands, and the possible solutions and tactics they may use to properly respond to them.

*Presented by Tom Berger and Jane Anderson.*

**3:00 p.m. to 3:50 p.m.**

CE0324C

Adjuster Optional – 1 Credit

### **Technology in Litigation**

Social media in a civil lawsuit, e-discovery metadata issues, cellular phone data mapping, vehicle data-recording devices, and biomechanical experts.

*Presented by Kristen Van der Linde and Kristie Schrader.*

## AFTERNOON CONSTRUCTION TRACK

**1:00 p.m. to 1:50 p.m.**

CE0324C

Adjuster Optional – 1 Credit

### **Florida Construction Defect Litigation, Part 1**

Pre-litigation statutory notice requirements, all potential causes of actions and defenses, and calculation of damages through trial.

*Presented by Elizabeth Ferguson, Michael Childers and Randy Dow.*

**2:00 p.m. to 2:50 p.m.**

CE0324C

Adjuster Optional – 1 Credit

### **Florida Construction Defect Litigation, Part 2**

Continuation of previous session.

*Presented by Elizabeth Ferguson, Michael Childers and Randy Dow.*

**3:00 p.m. to 3:50 p.m.**

CE0324C

Adjuster Optional – 1 Credit

### **Florida Insurance and Construction Litigation**

Insurance coverage issues in construction defect litigation, including indemnity, Additional Insured status, exclusions and “Rip and Tear.”

*Presented by Elizabeth Ferguson, Michael Childers and Randy Dow.*

## **Meals and Breaks**

*Breakfast will be available from 8:00 a.m. to 9:00 a.m. A 10-minute break will follow each session.*

*Lunch will be served as a group to all attendees from 12:00 p.m. to 1:00 p.m.*



**Andrew Abramovich**

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Andrew practices in the areas of insurance coverage and bad faith/extra-contractual liability, complex civil litigation, commercial litigation and appeals. He represents insurers, other businesses and individuals in all stages of litigation, including trial, before state and federal courts throughout Florida. He also advises insurers on good-faith claims handling, compliance, investigations and fraud.



**Jane Anderson**

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Jane is the Practice Group Leader for the Insurance Coverage & Bad Faith practice. She focuses on complex federal and state coverage issues and insurer bad faith cases including appeals. Her experience includes formulating coverage opinions and litigating first and third party coverage and liability issues for auto, property, umbrella, CGL, homeowners, disability, employer liability and professional malpractice policies.



**Tom Berger**

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Tom concentrates his practice in civil defense. He is involved in many local civic organizations, including the Construction Oversight Review Committee of the Palm Beach County School Board.



**Michael Childers**

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Michael is Board Certified in Construction Law by The Florida Bar. He is an expert in handling construction-related claims involving defects, breach of contract or warranty, professional negligence, delay, liens/bonds, product defects and insurance coverage. He has trial experience in litigating large, complex construction cases.



**Randy Dow**

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Randy concentrates his practice in construction law, with an emphasis on delay and defect claims arising out of residential, commercial and industrial projects. He defends product liability and general liability claims relating to construction equipment, power tools and construction vehicles. Randy is also experienced in auto liability, including tractor-trailer claims.



**Elizabeth Ferguson**

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Elizabeth is Board Certified in Construction Law by The Florida Bar and serves as the Practice Group Leader for the Construction practice. She is an expert in construction law matters involving construction defects, professional liability, breach of contract, delays, liens and insurance coverage. Her experience includes residential, commercial and roadway construction, from pre-suit through trial/arbitration.



**Kansas Gooden**

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Kansas is Board Certified in Appellate Law by The Florida Bar and serves as the Practice Group Leader for the Appellate practice. She is an expert in all types of civil appellate proceedings in state and federal courts, including extraordinary writs and plenary appeals. Kansas is a frequent speaker on insurance related topics and is available for CLE training.



**Robert E. Schrader III**

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Bobby is a Practice Group Leader in Premises and Professional Liability. He concentrates his practice in the areas of general litigation and trial advocacy. He maintains an active caseload in matters involving premises and commercial general liability, automobile personal injury defense, trucking liability, construction defects and products liability. He has tried numerous jury and non-jury trials.



**Kristie Schrader**

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Kristie is a Practice Group Leader for the Trucking & Transportation practice. Earlier in her career she worked as in-house counsel for Nationwide Insurance, where she tried jury and non-jury cases throughout Florida. Kristie handles first party and third party claims, commercial transportation claims, EUOs and global mediations.



**Peter Sledzik**

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Peter is a Practice Group Leader for the Trucking & Transportation, and Products Liability practices. He concentrates on defending private companies and insurance carriers in the transportation industry, particularly trucking and bus accident litigation. He also defends corporations in products liability claims.



**Billie Jo Taylor**

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Billie Jo is the Practice Group Leader for the Mass Tort practice. She focuses on the defense of cases involving asbestos, mass torts, premise liability, trucking liability, general negligence and uninsured motorist claims.



**Kristen Van der Linde**

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Kristen is Board Certified in Civil Trial Law by The Florida Bar. She is an expert in civil litigation before state and federal courts, administrative agencies and arbitrators. Kristen devotes her practice to the defense of cases involving trucking and automobile liability, premises liability, wrongful death, asbestos, bad faith, negligent security and coverage issues. She is admitted to practice law in Georgia as well as Florida.